

ATTACHMENT #3

2008, 2009, 2010, 2011, 2012, 2013

Inmate Grievances

2008 Grievances

GRIEV CATEGORIES

	# of Griev	AVG Response DAYS	Resolved Inn Favor
Informal Category			
(Other) Property	163	6	15
Access to Medical	195	4	33
Accounting	101	7	14
Athletics & Recreation	50	6	5
Canteen	328	5	25
Correctional Industries	2	3	0
Discrimination	19	6	2
Food Services	417	4	13
Hobby / Clubs	21	9	3
Housing Unit	803	4	38
Job	88	4	3
Laundry / Clothing Issue	317	6	82
Legal Services	194	4	3
Mail & Telephone	491	5	26
Medication	173	4	7
Mental Health	70	5	2
Other	218	4	10
Passes & Furloughs	3	3	0
Personal Hygiene	22	5	0
Policy / Procedure	506	4	14
Programming	35	6	0
Quality of Medical	392	5	13
Records	19	5	3
Religion	62	6	3
Safety	23	4	1
Sanitation	124	4	4
Sexual Activity	4	0	0
Sexual Harassment	19	3	0
Staff	2068	5	56
Step Program	5	3	0
Stolen / Misplaced Property	85	5	11
Unfair Treatment / Rights Violation	125	5	3
Use of Force	5	6	0
Verbal & Physical Abuse	10	1	0
Visitation	106	6	10
Wages / Work Report	47	7	12

GRIEV CATEGORIES

	# of Griev	AVG Response DAYS	Resolved Inn Favor
Step I Category			
(Other) Property	35	9	1
Access to Medical	54	5	4
Accounting	20	7	0
Athletics & Recreation	8	11	0
Canteen	60	7	2
Correctional Industries	1	2	0
Discrimination	4	7	0
Food Services	95	8	5
Hobby / Clubs	6	10	0
Housing Unit	148	6	5
Job	15	6	1
Laundry / Clothing Issue	45	6	4
Legal Services	57	5	0
Mail & Telephone	101	7	0
Medication	42	6	1
Mental Health	19	4	1
Other	38	8	1
Personal Hygiene	5	1	1
Policy / Procedure	178	6	2
Programming	10	7	0
Quality of Medical	132	6	3
Records	2	18	0
Religion	24	5	1
Safety	13	7	0
Sanitation	22	5	1
Sexual Activity	1	7	0
Sexual Harassment	4	6	0
Staff	427	6	12
Step Program	2	3	0
Stolen / Misplaced Property	22	5	2
Unfair Treatment / Rights Violation	34	6	1
Use of Force	5	8	0
Verbal & Physical Abuse	7	2	0
Visitation	28	8	2
Wages / Work Report	6	5	1

GRIEV CATEGORIES

	# of Griev	AVG Response DAYS	Resolved Inn Favor
Step II Category			
(Other) Property	16	18	0
Access to Medical	33	18	1
Accounting	11	18	0
Athletics & Recreation	4	4	1
Canteen	26	19	0
Correctional Industries	1	2	0
Discrimination	1	22	0
Food Services	73	16	2
Hobby / Clubs	5	29	0
Housing Unit	52	15	0
Job	7	6	0
Laundry / Clothing Issue	19	11	1
Legal Services	36	14	0
Mail & Telephone	60	11	0
Medication	26	12	0
Mental Health	8	14	1
Other	24	21	0
Personal Hygiene	2	14	0
Policy / Procedure	105	15	1
Programming	3	6	0
Quality of Medical	78	13	0
Religion	21	12	1
Safety	13	12	1
Sanitation	13	17	0
Sexual Activity	1	14	0
Sexual Harassment	4	6	0
Staff	231	14	3
Step Program	1	1	0
Stolen / Misplaced Property	14	16	0
Unfair Treatment / Rights Violation	13	18	0
Use of Force	3	13	0
Visitation	17	19	0
Wages / Work Report	5	3	0

Grievances Filed

Date run: 2/20/2014

	TOTAL #
FAC	
CCL	59
CCO	40
DEC	649
LCC	874
NCW	576
NCY	77
NSP	1627
OCC	278
TSC	3143
WEC	300
Grand Total	7623

2009 Grievances

Grievances Filed

Date run: 2/20/2014

	TOTAL #
FAC	
CCL	64
CCO	34
DEC	579
LCC	1108
NCW	564
NCY	70
NSP	1282
OCC	258
TSC	2911
WEC	319
Grand Total	7189

GRIEV CATEGORIES

	# of Griev	AVG Response DAYS	Resolved Inm Favor
Informal Category			
(Other) Property	215	6	7
Access to Medical	237	6	11
Accounting	180	6	6
Athletics & Recreation	32	6	1
Canteen	424	6	29
Correctional Industries	3	4	0
Discrimination	22	6	0
Food Services	311	6	24
Hobby / Clubs	35	8	0
Housing Unit	849	6	19
Job	94	4	4
Laundry / Clothing Issue	259	5	15
Legal Services	141	6	1
Mail & Telephone	606	6	23
Medication	192	4	6
Mental Health	47	5	0
Other	161	5	9
Passes & Furloughs	5	5	0
Personal Hygiene	16	5	0
Policy / Procedure	440	6	19
Programming	52	6	2
Quality of Medical	318	6	12
Records	22	10	1
Religion	86	6	7
Safety	20	6	1
Sanitation	73	6	3
Sexual Activity	6	0	0
Sexual Harassment	6	12	0
Staff	1902	6	47
Step Program	4	5	0
Stolen / Misplaced Property	92	6	7
Unfair Treatment / Rights Violation	105	8	0
Verbal & Physical Abuse	3	3	0
Visitation	74	6	7
Wages / Work Report	51	5	7

GRIEV CATEGORIES

	# of Griev	AVG Response DAYS	Resolved Inm Favor
Step I Category			
(Other) Property	36	8	0
Access to Medical	72	7	1
Accounting	33	9	2
Athletics & Recreation	3	8	0
Canteen	61	9	1
Correctional Industries	2	4	0
Discrimination	9	11	0
Food Services	82	11	2
Hobby / Clubs	9	7	0
Housing Unit	149	11	1
Job	11	9	1
Laundry / Clothing Issue	29	9	1
Legal Services	36	10	0
Mail & Telephone	126	8	0
Medication	43	6	0
Mental Health	21	7	0
Other	32	10	0
Passes & Furloughs	1	6	0
Personal Hygiene	3	2	0
Policy / Procedure	120	8	1
Programming	18	6	0
Quality of Medical	97	7	2
Records	6	5	0
Religion	23	7	1
Safety	12	5	3
Sanitation	9	6	0
Sexual Activity	2	3	0
Sexual Harassment	3	4	0
Staff	349	8	6
Step Program	3	8	0
Stolen / Misplaced Property	15	4	1
Unfair Treatment / Rights Violation	29	6	0
Verbal & Physical Abuse	1	1	0
Visitation	14	10	0
Wages / Work Report	13	9	0

GRIEV CATEGORIES

	# of Griev	AVG Response DAYS	Resolved Inm Favor
Step II Category			
(Other) Property	15	10	1
Access to Medical	40	9	2
Accounting	15	11	2
Athletics & Recreation	1	15	0
Canteen	31	11	2
Correctional Industries	2	6	0
Discrimination	5	8	0
Food Services	56	11	6
Hobby / Clubs	5	8	0
Housing Unit	63	11	3
Job	7	7	0
Laundry / Clothing Issue	19	10	0
Legal Services	32	8	0
Mail & Telephone	75	8	3
Medication	18	10	0
Mental Health	6	4	0
Other	6	7	0
Passes & Furloughs	1	22	0
Personal Hygiene	1	6	0
Policy / Procedure	76	11	7
Programming	14	11	0
Quality of Medical	62	8	1
Records	1	7	0
Religion	18	8	0
Safety	8	5	2
Sanitation	2	6	0
Sexual Activity	1	10	0
Sexual Harassment	3	18	1
Staff	188	9	7
Step Program	1	8	0
Stolen / Misplaced Property	15	4	0
Unfair Treatment / Rights Violation	12	8	0
Visitation	4	3	0
Wages / Work Report	8	9	0

2010 Grievances

GRIEV CATEGORIES

	# of Griev	AVG Response DAYS	Resolved Inn Favor
Informal Category			
(Other) Property	226	6	10
Access to Medical	288	4	13
Accounting	195	5	5
Athletics & Recreation	40	4	0
Canteen	321	7	11
Correctional Industries	1	5	0
Discrimination	15	3	1
Food Services	307	5	3
Hobby / Clubs	23	4	0
Housing Unit	696	7	10
Job	92	4	1
Laundry / Clothing Issue	388	4	66
Legal Services	136	6	1
Mail & Telephone	622	5	17
Medication	187	6	5
Mental Health	74	6	1
Other	170	4	1
Passes & Furloughs	17	4	2
Personal Hygiene	13	6	0
Policy / Procedure	359	5	7
Programming	69	6	0
Quality of Medical	298	5	4
Records	16	4	1
Religion	62	6	2
Safety	25	4	0
Sanitation	77	6	3
Sexual Activity	1	10	0
Sexual Harassment	3	10	0
Staff	1975	7	47
Step Program	5	2	0
Stolen / Misplaced Property	64	7	2
Unfair Treatment / Rights Violation	116	7	1
Use of Force	3	2	0
Verbal & Physical Abuse	2	5	0
Visitation	89	6	7
Wages / Work Report	46	4	10

GRIEV CATEGORIES

	# of Griev	AVG Response DAYS	Resolved Inn Favor
Step I Category			
(Other) Property	39	7	0
Access to Medical	74	7	0
Accounting	42	11	0
Athletics & Recreation	2	14	0
Canteen	42	8	0
Discrimination	2	13	0
Food Services	79	7	0
Hobby / Clubs	3	3	0
Housing Unit	130	10	0
Job	16	6	0
Laundry / Clothing Issue	29	7	0
Legal Services	55	10	0
Mail & Telephone	130	9	1
Medication	47	6	0
Mental Health	16	7	0
Other	26	5	1
Passes & Furloughs	4	4	0
Personal Hygiene	2	16	0
Policy / Procedure	121	9	2
Programming	20	7	0
Quality of Medical	94	7	0
Records	1	21	0
Religion	21	8	0
Safety	6	7	0
Sanitation	8	7	0
Sexual Harassment	2	13	1
Staff	380	8	4
Stolen / Misplaced Property	16	6	0
Unfair Treatment / Rights Violation	32	7	0
Use of Force	1	15	0
Verbal & Physical Abuse	1	2	0
Visitation	20	8	2
Wages / Work Report	10	12	0

GRIEV CATEGORIES

	# of Griev	AVG Response DAYS	Resolved Inn Favor
Step II Category			
(Other) Property	14	10	0
Access to Medical	28	8	0
Accounting	31	9	1
Canteen	22	9	0
Discrimination	3	10	0
Food Services	53	12	5
Hobby / Clubs	5	11	2
Housing Unit	66	9	3
Job	9	5	0
Laundry / Clothing Issue	16	8	0
Legal Services	33	10	0
Mail & Telephone	73	12	5
Medication	19	12	1
Mental Health	12	9	0
Other	18	11	0
Passes & Furloughs	3	6	0
Policy / Procedure	98	11	3
Programming	20	6	0
Quality of Medical	67	9	0
Religion	13	11	2
Safety	4	12	0
Sanitation	6	8	0
Sexual Harassment	3	2	1
Staff	223	10	5
Stolen / Misplaced Property	9	9	0
Unfair Treatment / Rights Violation	9	7	1
Use of Force	2	8	0
Visitation	12	10	0
Wages / Work Report	3	5	0

Grievances Filed

Date run: 2/20/2014

	TOTAL #
FAC	
CCL	34
CCO	31
DEC	652
LCC	1440
NCW	574
NCY	49
NSP	1105
OCC	240
TSC	2873
WEC	227
Grand Total	7225

2011 Grievances

Grievances Filed

Date run: 2/20/2014

	TOTAL #
FAC	
CCL	49
CCO	42
DEC	411
LCC	1554
NCW	592
NCY	52
NSP	1297
OCC	288
TSC	3635
WEC	243
Grand Total	8163

GRIEV CATEGORIES

	# of Griev	AVG Response DAYS	Resolved Inn Favor
Informal Category			
(Other) Property	198	6	6
Access to Medical	267	6	16
Accounting	195	6	9
Athletics & Recreation	46	4	0
Canteen	299	6	13
Correctional Industries	2	6	0
Discrimination	15	7	1
Food Services	381	6	17
Hobby / Clubs	15	6	0
Housing Unit	859	8	7
Job	91	5	7
Laundry / Clothing Issue	262	5	19
Legal Services	168	5	1
Mail & Telephone	732	6	14
Medication	198	6	11
Mental Health	83	7	6
Other	168	3	3
Passes & Furloughs	14	3	0
Personal Hygiene	20	4	1
Policy / Procedure	484	4	4
Programming	63	5	1
Quality of Medical	373	6	7
Records	26	6	0
Religion	110	6	1
Safety	26	6	0
Sanitation	91	7	0
Sexual Activity	1	0	0
Sexual Harassment	6	3	0
Staff	2319	7	37
Step Program	7	6	0
Stolen / Misplaced Property	82	7	1
Unfair Treatment / Rights Violation	127	7	3
Use of Force	16	10	0
Verbal & Physical Abuse	6	5	0
Visitation	98	5	3
Wages / Work Report	61	6	7

GRIEV CATEGORIES

	# of Griev	AVG Response DAYS	Resolved Inn Favor
Step I Category			
(Other) Property	38	9	1
Access to Medical	61	9	1
Accounting	30	10	2
Athletics & Recreation	10	13	0
Canteen	59	9	0
Discrimination	8	10	0
Food Services	101	12	1
Hobby / Clubs	3	8	0
Housing Unit	194	12	0
Job	27	8	2
Laundry / Clothing Issue	25	7	0
Legal Services	89	9	0
Mail & Telephone	228	8	3
Medication	37	7	1
Mental Health	21	8	0
Other	34	8	1
Passes & Furloughs	4	6	0
Policy / Procedure	142	8	3
Programming	28	9	0
Quality of Medical	115	10	0
Records	11	7	0
Religion	33	9	0
Safety	5	5	0
Sanitation	17	11	0
Sexual Activity	2	4	0
Staff	554	9	5
Stolen / Misplaced Property	23	8	0
Unfair Treatment / Rights Violation	36	7	4
Use of Force	9	10	0
Verbal & Physical Abuse	2	16	0
Visitation	36	9	0
Wages / Work Report	16	10	0

GRIEV CATEGORIES

	# of Griev	AVG Response DAYS	Resolved Inn Favor
Step II Category			
(Other) Property	20	16	0
Access to Medical	37	15	1
Accounting	18	19	1
Athletics & Recreation	6	10	0
Canteen	29	19	1
Discrimination	3	15	0
Food Services	62	15	0
Hobby / Clubs	1	13	0
Housing Unit	95	16	2
Job	11	16	1
Laundry / Clothing Issue	14	16	0
Legal Services	78	16	0
Mail & Telephone	181	15	4
Medication	19	14	0
Mental Health	13	15	0
Other	14	12	0
Passes & Furloughs	3	13	0
Policy / Procedure	104	17	1
Programming	19	17	0
Quality of Medical	66	18	1
Records	10	16	0
Religion	21	15	4
Safety	9	19	0
Sanitation	11	15	0
Sexual Activity	2	14	0
Sexual Harassment	2	17	0
Staff	299	16	6
Stolen / Misplaced Property	8	19	0
Unfair Treatment / Rights Violation	19	14	0
Use of Force	2	13	0
Verbal & Physical Abuse	2	14	0
Visitation	16	15	1
Wages / Work Report	7	23	0

2012 Grievances

GRIEV CATEGORIES

	# of Griev	AVG Response DAYS	Resolved Inm Favor
Informal Category			
(Other) Property	230	5	6
Access to Medical	278	5	14
Accounting	189	4	9
Athletics & Recreation	82	5	0
Canteen	211	6	10
Correctional Industries	29	3	0
Discrimination	12	6	0
Food Services	342	5	5
Hobby / Clubs	43	6	6
Housing Unit	782	5	51
Job	77	5	0
Laundry / Clothing Issue	249	7	6
Legal Services	162	4	2
Mail & Telephone	495	5	12
Medication	209	5	8
Mental Health	87	5	0
Other	200	5	7
Passes & Furloughs	14	3	0
Personal Hygiene	32	3	0
Policy / Procedure	532	4	14
Programming	53	5	0
Quality of Medical	396	6	2
Records	53	5	4
Religion	170	6	9
Safety	24	4	0
Sanitation	91	5	4
Sexual Activity	1	0	0
Sexual Harassment	14	6	0
Staff	2322	6	62
Step Program	4	5	0
Stolen / Misplaced Property	60	7	2
Unfair Treatment / Rights Violation	83	4	2
Use of Force	3	6	0
Verbal & Physical Abuse	4	5	0
Visitation	69	7	4
Wages / Work Report	31	8	4

GRIEV CATEGORIES

	# of Griev	AVG Response DAYS	Resolved Inm Favor
Step I Category			
(Other) Property	43	7	1
Access to Medical	76	5	2
Accounting	39	6	0
Athletics & Recreation	29	9	0
Canteen	30	9	1
Correctional Industries	12	8	0
Discrimination	5	8	0
Food Services	91	7	1
Hobby / Clubs	12	9	0
Housing Unit	153	9	1
Job	13	8	0
Laundry / Clothing Issue	22	9	0
Legal Services	66	9	0
Mail & Telephone	134	9	0
Medication	45	5	0
Mental Health	26	5	0
Other	44	6	0
Passes & Furloughs	1	0	0
Personal Hygiene	3	6	0
Policy / Procedure	128	6	0
Programming	19	9	0
Quality of Medical	112	7	0
Records	12	5	1
Religion	42	7	1
Safety	7	13	0
Sanitation	20	9	0
Sexual Harassment	3	9	0
Staff	477	7	5
Step Program	1	10	0
Stolen / Misplaced Property	17	6	1
Unfair Treatment / Rights Violation	30	6	0
Use of Force	4	12	0
Verbal & Physical Abuse	1	1	0
Visitation	26	8	1
Wages / Work Report	5	10	0

GRIEV CATEGORIES

	# of Griev	AVG Response DAYS	Resolved Inm Favor
Step II Category			
(Other) Property	17	13	0
Access to Medical	29	13	0
Accounting	20	12	0
Athletics & Recreation	12	10	0
Canteen	14	10	1
Correctional Industries	3	19	0
Discrimination	3	15	0
Food Services	48	10	0
Hobby / Clubs	7	14	0
Housing Unit	66	13	1
Job	6	10	0
Laundry / Clothing Issue	12	19	0
Legal Services	42	18	1
Mail & Telephone	96	13	5
Medication	19	9	1
Mental Health	14	8	0
Other	19	14	0
Personal Hygiene	2	16	0
Policy / Procedure	114	12	0
Programming	16	12	0
Quality of Medical	56	15	0
Records	4	8	0
Religion	27	13	0
Safety	4	21	0
Sanitation	10	9	0
Sexual Harassment	8	11	0
Staff	273	11	5
Stolen / Misplaced Property	10	10	0
Unfair Treatment / Rights Violation	13	8	0
Use of Force	2	16	0
Verbal & Physical Abuse	1	11	0
Visitation	13	12	0

Grievances Filed

Date run: 2/20/2014

	TOTAL #
FAC	
CCL	53
CCO	32
DEC	545
LCC	1406
NCW	479
NCY	28
NSP	1445
OCC	298
TSC	3308
WEC	283
Grand Total	7877

2013 Grievances

Grievances Filed

Date run: 2/20/2014

	TOTAL #
FAC	
CCL	70
CCO	28
DEC	998
LCC	1564
NCW	425
NCY	84
NSP	1760
OCC	407
TSC	3115
WEC	245
Grand Total	8696

GRIEV CATEGORIES

	# of Griev	AVG Response DAYS	Resolved Inm Favor
Informal Category			
(Other) Property	306	5	5
Access to Medical	299	5	16
Accounting	187	4	8
Athletics & Recreation	106	5	2
Canteen	228	4	15
Correctional Industries	1	7	0
Discrimination	13	2	0
Food Services	311	5	9
Hobby / Clubs	49	4	1
Housing Unit	736	3	23
Job	66	5	4
Laundry / Clothing Issue	293	5	10
Legal Services	170	4	5
Mail & Telephone	518	5	9
Medication	250	4	16
Mental Health	153	4	4
Other	387	3	11
Passes & Furloughs	24	6	2
Personal Hygiene	22	4	0
Policy / Procedure	594	4	18
Programming	73	4	1
Quality of Medical	507	5	21
Records	28	7	2
Religion	102	5	3
Safety	19	2	0
Sanitation	137	3	14
Sexual Harassment	25	4	0
Staff	2528	5	30
Step Program	8	5	1
Stolen / Misplaced Property	108	4	5
Unfair Treatment / Rights Violation	81	3	0
Use of Force	15	3	0
Verbal & Physical Abuse	7	5	0
Visitation	90	6	5
Wages / Work Report	23	5	3

GRIEV CATEGORIES

	# of Griev	AVG Response DAYS	Resolved Inm Favor
Step I Category			
(Other) Property	62	8	0
Access to Medical	73	6	0
Accounting	43	7	2
Athletics & Recreation	41	9	1
Canteen	42	7	0
Correctional Industries	1	12	0
Discrimination	1	6	0
Food Services	81	7	0
Hobby / Clubs	16	7	0
Housing Unit	103	5	0
Job	8	8	0
Laundry / Clothing Issue	29	8	0
Legal Services	57	6	0
Mail & Telephone	126	8	1
Medication	39	7	0
Mental Health	38	7	0
Other	73	7	1
Passes & Furloughs	11	7	0
Personal Hygiene	3	1	0
Policy / Procedure	136	6	0
Programming	21	5	0
Quality of Medical	138	7	0
Records	6	6	0
Religion	23	7	0
Safety	7	12	0
Sanitation	24	7	0
Sexual Activity	2	7	0
Sexual Harassment	8	5	0
Staff	436	7	4
Step Program	1	13	0
Stolen / Misplaced Property	31	6	0
Unfair Treatment / Rights Violation	31	6	0
Use of Force	5	10	0
Verbal & Physical Abuse	2	11	0
Visitation	27	6	1

GRIEV CATEGORIES

	# of Griev	AVG Response DAYS	Resolved Inm Favor
Step II Category			
(Other) Property	29	13	0
Access to Medical	40	16	0
Accounting	35	14	1
Athletics & Recreation	22	16	0
Canteen	18	15	0
Correctional Industries	1	9	0
Discrimination	1	32	0
Food Services	47	15	3
Hobby / Clubs	13	16	0
Housing Unit	55	17	0
Job	3	16	0
Laundry / Clothing Issue	18	14	0
Legal Services	41	15	1
Mail & Telephone	81	19	6
Medication	22	15	3
Mental Health	31	14	0
Other	42	15	2
Passes & Furloughs	7	15	1
Personal Hygiene	1	13	0
Policy / Procedure	94	16	3
Programming	14	17	0
Quality of Medical	68	15	2
Records	7	13	0
Religion	14	19	0
Safety	8	18	0
Sanitation	10	16	0
Sexual Activity	1	14	0
Sexual Harassment	2	36	0
Staff	255	17	10
Step Program	1	30	0
Stolen / Misplaced Property	10	23	0
Unfair Treatment / Rights Violation	4	13	0
Use of Force	2	22	0
Visitation	15	16	0